

Dairy Program Audit Services & Product Investigations

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Audit Services

- Audit Services
 - Provide auditing and investigative support for the NDA's Dairy Program and Food Safety Services



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Audit Services Duties

- Dairy Program support
 - Dairy product distributor licensing
 - Remittance preparation
 - Auditing procedures
 - Complaint resolution
 - Field investigations
 - Regulatory compliance



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Dairy Program Mission

- NDA's Dairy Program is dedicated to assuring the availability of wholesome, nutritious dairy products and to promote a business climate that is economically viable for those who produce, process or market dairy products in Nevada.
- The Dairy Program is funded from fees collected through licensing, permit fees, and assessments on regulated dairy products.

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Licensing in Nevada

In accordance with the Nevada Revised Statute (NRS) 584.595, no distributor may deal in fluid milk, fluid cream or any other dairy product without first having obtained a license from the Director.

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Dairy License Types

- Dairy Distributor License
- Bulk Milk Haulers and Plant Samplers
- Dairy and Plant Permits
- All licenses and permits are renewed annually



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NDA Regulated Dairy Products

1. Fluid Milk
2. Creams
3. Yogurt
4. Butter
5. Sour Cream
6. Cottage Cheese
7. Ice Cream/Novelties
8. Frozen Mix



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Products Not Regulated

1. Aerosol whipping cream
2. Plant based "milk" products (non-lactating sources)
3. Cheeses, including cream cheese
4. Dairy powders
5. Margarine
6. Sorbet
7. Sour cream dressing or dips

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Product Investigations

- Retail price surveys are conducted monthly.
- New product field investigations are done randomly to identify non-authorized dairy products.



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NDA Dairy Program additional tasks

- Maintaining satisfactory marketing conditions
 - Ensuring distributors are in compliance with the minimum pricing requirements and do not sell below cost.
 - There are no regulations on maximum pricing.
 - Within 48 Hours before midnight of date of expiration, a distributor may donate or discount a dairy product. Discounting permits selling below cost so that products are used and not wasted or discarded.

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Items of focus during store checks

- Raw milk products
- Raw milk pet products
- Cheese wheels without labeling
- Grade A products repackaged
- Locally produced products
- Foreign products
- “Unknown or New” products—is it really a dairy product?

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Other Product Considerations

- How is it packaged?
 - Glass jar
 - Paper cartons
 - Plastic bottles/tubs
 - Squeeze pouches

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Consider

- Where is it made?
- What are the ingredients?
- How is it labeled or named?
- Is there a standard of identity?

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Identification, Labeling and Interpretation Resources (NRS 584)

Resources

- Interstate Milk Shippers (IMS) List Sanitation Compliance and Enforcement Ratings
 - FDA approval for sale
- Code of Federal Regulations, Title 21 Food and Drugs
 - Standard of Identity for a product
- Pasteurized Milk Ordinance
- Grade A products defined(NRS 584)

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Grade A Dairy Products Labels

- It should at minimum:
 - Identify product – name
 - Indicate Grade A
 - Show the Interstate Milk Shipper listed plant and product codes
- In addition to above, the label should meet all other requirements (ingredients, use by date, container size, etc.)

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Raw Milk Products (unpasteurized)

- Certified raw milk products may be sold solely to a hauler of milk or to a processing facility which is permitted or regulated by the State (NRS 584.209)



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Raw Milk Pet Product

- Raw milk products may not be sold for animal consumption without meeting labeling and coloring requirements.
- Also, must be registered through the NDA Commercial Feed Program.



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Cheese wheels no Labeling



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Unauthorized Re-Packaging



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Locally Produced Products



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Foreign Products (Iran)



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Foreign Products (Russia)



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Foreign Products (Russia)



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"New" Products



Is it really a dairy product?

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Collaboration with local health agencies

- Notify the NDA when no distributor license or permit held.
- Send the NDA pictures of questionable dairy products.
- Call or email the NDA if you aren't sure about something you find in the field.

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Thank You



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